Trinity School, Atlanta
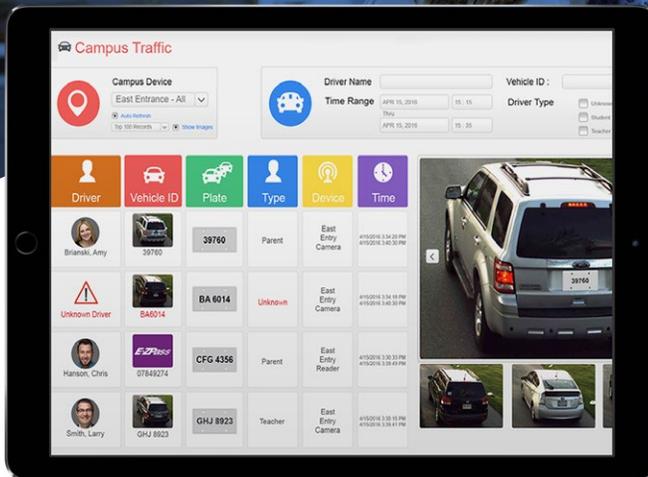
SCHOOLPASS

"

We can't go back to manual dismissal."

– Trinity parents

- Trinity School, Atlanta, GA
- Private PK-6
- Over 600 students
- Adopted SchoolPass solutions in 2014
- Outcomes
  - Automated Dismissal
  - Increased Student Safety
  - Empowered Parents

"At Trinity, we aim to provide the best school experience for students, teachers and parents. In the past, we used a manual carpool process that utilized "numbers" for the students and cars, as well as walkie talkies. Carpool changes were manual, and this was taking too many resources to organize. **Dismissal was loud and chaotic, so we needed to fix it**."

—Reginald Haley, Director of Operations

TRINITY SCHOOL

Trinity School is a PK-6th grade independent school in Atlanta, GA with over 600 students. They recognized that their dismissal process, including carline and afterschool programs, was inefficient and chaotic. Reginald Haley, Trinity's Director of Operations, led the team to address these issues and identified SchoolPass as an experienced and robust communications, logistics and safety partner for K-12 schools.
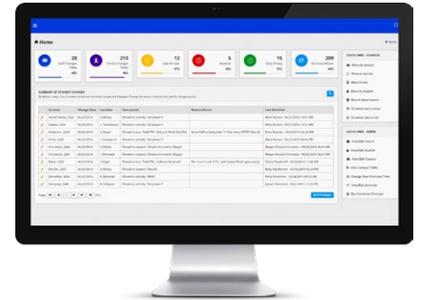
Enhanced Parent Experience

Trinity implemented SchoolPass' change management and carline solutions which included a free parent mobile app for student arrival and dismissal changes. Trinity wanted to give parents control. For example, when a parent wants to pick up their student early or send them home with another "authorized" parent, they would simply make this change by using the SchoolPass App.

This updated information is communicated in real-time to the front office, teachers, administrators, and parents. In addition, all changes are consolidated and automatically merged into dismissal reports that provide accurate real-time information via any mobile device or desktop.

More Efficient Front Office

So, instead of calling or emailing the front office, or sending a note with their student, parents simply make a change on their phone and it is communicated to all stakeholders. Trinity has logged over 12,000 schedule changes through SchoolPass in the last year, saving their front office several hours of receiving, recording and communicating these changes manually each day. SchoolPass enables administrators to recapture this time and direct it to student outcomes, as desired.

Automated Dismissal

Trinity's dismissal is faster because parents and authorized drivers are automatically identified and are matched with their students to streamline dismissal. Any changes in which students are going home with someone other than their parents are noted clearly, removing delays in handling these exceptions. In addition, all students going to afterschool activities are quickly checked into their activity using real-time rosters.

> In 2014, we put SchoolPass into effect and now parents are empowered to make carpool changes with the mobile app. This has streamlined dismissal and enabled us to reduce our carpool times."
> —Reginald Haley, Director of Operations

Safer Students

Having a manual dismissal process creates inherent risks to student safety. Fortunately, Trinity now has a centralized record of where all students are scheduled to be. In addition, the SchoolPass solution puts parents in charge of who is "authorized" to pick up their students, with pictures of all "authorized" drivers associated with each student.

In summary, Trinity in partnership with SchoolPass, has implemented solutions that:
1. reduce dismissal time,
2. eliminate manual work for the front office,
3. create a safer school for students, and
4. empower parents to self-manage their student's schedules.

> We have clear documentation of where students are supposed to be at the end of the day...and we now know the students are going home with an 'authorized driver' every day. Most importantly, our parents are happy with the efficiency and security, and students know where they are supposed to be at the end of the day. This is how we do carpool, we can't go back to a manual dismissal."
> —Reginald Haley, Director of Operations